



**BlueCross BlueShield  
of Oklahoma**

**Downtime for the RediLink Production Systems on November 2, 2008**

HCSC will be performing a scheduled maintenance/upgrade to our network as part of our efforts to continually improve access and reliable production environment.

This upgrade will affect all Dialup, FTP, VPN and AS2 systems/customers. This upgrade is scheduled for **Sunday, November 2, 2008 from 8am – 12pm CST** (4 hours).

The RediLink system will be **unavailable** during this time as this will require a shutdown of these systems.

If you are utilizing any of these systems or have concerns and/or questions, please call the E-Commerce Center at 800-746-4614 if you require further assistance in this matter.

We apologize for any inconvenience this may cause.

Thank you for your cooperation and support.