



**BlueCross BlueShield
of Oklahoma**

Downtime for FTP/AS2 RediLink Production Systems – Oct. 19, 2008

HCSC will be performing a scheduled maintenance/upgrade to our network as part of our efforts to continually improve access and reliable production environment.

This upgrade will affect all FTP and AS2 customers. Dialup customers should not be affected. This upgrade is scheduled for Oct. 19, 2008 from 9 a.m. – 9 p.m.

If you experience problems submitting files to ftp.hcsc.net during this period, it may be due to this upgrade.

Please call the E-Commerce Center at 800-746-4614 if you require further assistance in this matter. We apologize for any inconvenience this may cause.

Thank you for your cooperation and support.