



**BlueCross BlueShield
of Oklahoma**

**Missing Responses for Blue Cross and Blue Shield Claims submitted to
Availity on October 8 – 10, 2007**

On October 10, 2007, Availity discovered an issue with some BCBSOK claims that were filed between the dates of October 8, 2007 and October 10, 2007. This resulted in those claims suspending in the processing cycle. There is no action necessary by Availity submitters. All claims have been resubmitted and you should begin to see your BCBSOK response reports post over the next couple of days.

If your report(s) is indicating a message related to NPI, please be advised that all messages regarding NPI are valid and should be addressed by the provider/submitter as soon as possible.

We apologize for the inconvenience.

If you have any questions, please contact the E-Commerce Center at 1-800-746-4614.