



Availity's new Claim Research Tool now available

Availity's new online Claim Research Tool (CRT) provides your office staff greater claims accuracy and increased office efficiency in managing your account receivables. The CRT gives your staff fast, real-time access to enhanced Blue Cross and Blue Shield of Oklahoma claim status information, with features that include:

- Status of multiple claims in one view
- Member ID and claim (DCN) number look-ups
- Patient account and group number information
- Detailed line-level information including reason codes and descriptions
- Related copay, deductible, and coinsurance amounts

The CRT also ends the need for costly, time-consuming phone calls. The [tip sheet](#) makes using this great new tool a breeze. Best of all, CRT delivers all of the above at no cost to you!