



**BlueCross BlueShield
of Oklahoma**

Billing Dispute External Review Process (BDERP)

Effective November 21, 2008, Medical Doctors/Doctors of Osteopath (MDs/DOs) may file a Post-Service Provider Appeal to resolve disputes limited to the application of coding and payment rules and methodology related to Claims Adjudication Guidelines, bundling, modifiers, etc. Blue Cross Blue Shield of Oklahoma's Internal Appeal process must be exhausted before an External Appeal will be considered. The Provider Appeals are conducted by an Independent Review Organization, MES Solutions.

An appeal can be submitted via web, fax or mail. The guidelines for submitting an Appeal and the applicable fees can be found on [MES Solutions' Web site](#).