



**BlueCross BlueShield  
of Oklahoma**

### **Importance of confirming benefits and eligibility before rendering services**

Confirming member benefits and eligibility prior to rendering services will save your office valuable time and money. Many dollars and staff hours are lost chasing down denials on the back end when they could have easily been avoided. Your office, as well as our Blue Cross and Blue Shield of Oklahoma (BCBSOK) member, will also have a better understanding of what the member's responsibility will be for the services rendered.

Benefits and eligibility may be obtained online through [Availity](#) at no charge to you. Included will be covered services, co-pays, and deductibles. Did you know that benefits for out of state members are also provided online through Availity? You may also contact BCBSOK Provider Customer Service at 800-496-5774 and use our IVR automated system.