



# BlueCross BlueShield of Oklahoma

## Health Care Service Corporation (HCSC) Corporate and Legal Banking Holidays

<b>Holiday</b>	<b>HCSC Holiday</b>	<b>Legal Banking Holiday</b>
Columbus Day	Not Observed	Oct. 13, 2008
Veterans Day	Not Observed	Nov. 11, 2008
Thanksgiving Day	Nov. 27, 2008	Nov. 27, 2008
Day After Thanksgiving	Nov. 28, 2008	Not Observed
Christmas Eve	Dec. 24, 2008	Not Observed
Christmas Day	Dec. 25, 2008	Dec. 25, 2008
New Year's Day	Jan. 1, 2009	Jan. 1, 2009
Martin Luther King Jr.	Jan. 19, 2009	Jan. 19, 2009

## Electronic Data Interchange (EDI) System and Report Availability Schedule

<b>Claims Received Date</b>	<b>Holiday Observed</b>	<b>rEDI-link Blue</b>	<b>Processed Date</b>	<b>Payment Reports</b>
Nov. 26, 2008	Business Day	Regular Hours	Nov. 26, 2008	Nov. 27, 2008
Nov. 27, 2008	Thanksgiving Day	Regular Hours	Closed	
Nov. 28, 2008	Day After Thanksgiving	Regular Hours	Closed	
Dec. 1, 2008	Business Day	Regular Hours	Dec. 1, 2008	Dec. 2, 2008
Dec. 23, 2008	Business Day	Regular Hours	Dec. 23, 2008	Dec. 24, 2008
Dec. 24, 2008	Christmas Eve	Regular Hours	Closed	
Dec. 25, 2008	Christmas Day	Regular Hours	Closed	
Dec. 26, 2008	Business Day	Regular Hours	Dec. 26, 2008	Dec. 29, 2008
Jan. 1, 2009	New Year's Day	Regular Hours	Closed	
Jan. 2, 2009	Business Day	Regular Hours	Jan. 2, 2009	Jan. 3, 2009
Jan. 19, 2009	Martin Luther King Jr.	Regular Hours	Closed	
Jan. 20, 2009	Business Day	Regular Hours	Jan. 20, 2009	Jan 21, 2009

HCSC will be closed on Holiday Observed Days. Claims "received" during the holidays will be "processed" the following business day. Payment reports, such as ERA and EPS, for claims processed on a business day following the holiday will be available for retrieval the next business day.

### **Regular Hours:**

rEDI-link Blue System: Available Monday - Sunday, 24 hours a day, seven days a week.

Note: Customers will receive EMC real-time reports on the day of transmission. For Availity's holiday schedule, please visit their website at [www.availity.com](http://www.availity.com) or contact them at 1-800-AVAILITY.