



**BlueCross BlueShield
of Oklahoma**

Production Downtime Alert for RediLink System on May 17, 2009

Blue Cross and Blue Shield of Oklahoma will be performing a scheduled maintenance/upgrade to our network as part of our efforts to continually improve access and maintain a reliable production environment.

This upgrade is scheduled for **Sunday, May 17, 2009, from 6 a.m. to 1 p.m. CT** (7 hours) and will affect all Dialup, FTP, VPN and AS2 systems/customers.

The RediLink system will be **unavailable** during this time as this maintenance will require a shutdown of these systems.

If you are utilizing any of these systems or have concerns and/or questions, please call the E-Commerce Center at 800-746-4614 for further assistance.

We apologize for any inconvenience this upgrade may cause.

Thank you for your continued cooperation and support.