

## **Availity Provider Training Webinars – December, 2009**

The following is a list of available training webinars / dates that Availity will be offering to their participating providers for the month of December. Availity **participating providers** can enroll in any of these webinars by simply logging into the secure Availity Portal and selecting **FREE TRAINING** from any page.

Please see the brief descriptions of each training session provided below the table. If you have any questions on the topics below or just want to learn more about Availity, please enroll in a training session today.

<b>Day</b>	<b>Date</b>	<b>Time</b>	<b>Title</b>
Mon.	<b>12/07/09</b>	10:30 a.m.	CareCollect: Processing Payments to Meet Your Needs
Mon.	<b>12/07/09</b>	1 p.m.	Primary Access Administrators (PAA) Training
Tues.	<b>12/08/09</b>	10 a.m.	Authorizations and Referrals Training
Tues.	<b>12/08/09</b>	12 p.m.	CareProfile:Electronic Health Records
Wed.	<b>12/09/09</b>	10 a.m.	EDI Training for Availity EDI Submitters
Mon.	<b>12/14/09</b>	11:30 a.m.	CarePrescribe: Availity's ePrescribing Solution
Wed.	<b>12/16/09</b>	2:30 a.m.	Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500)
Thurs.	<b>12/17/09</b>	1 p.m.	Facility Web Claim Submission & Inquiry
Fri.	<b>12/18/09</b>	10:30 a.m.	Eligibility and Benefits Inquiry Training (for non-Florida providers)

**CareCollect: Processing Payments to Meet Your Needs:** Attend this session to learn more about Availity's CareCollect, an efficiency tool designed to provide payment processing improvements to your practice -- where and when you need them the most! This webinar is approximately 60-minutes. Plan to attend this webinar using a computer and telephone.

**CarePrescribe: Availity's ePrescribing Solution** - Learn how your prescribing physicians and agents can electronically write and send new prescriptions and renewals for free directly to a patient's pharmacy of choice with Availity CarePrescribe, powered by Prematics™. This webinar provides registration and desktop application training. This webinar is approximately 60 minutes. Plan to attend this webinar using a computer and telephone. Your web conference host will provide the telephone audio information.

**Facility Web Claim Submission & Inquiry** - Is your office still submitting UB-04 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. (Please note: this training is for non-EDI submitters)Availity's Facility Claim Submission feature allows you to quickly submit a real-time, electronic claim or encounter. This feature can dramatically accelerate the claims and reimbursement process. Availity offers various quick forms and one detailed form for Facility claims.

**Eligibility and Benefits Inquiry Training (for non-Florida providers)** - Learn how to submit eligibility and benefits inquiries and interpret the results returned by the payer. The Eligibility and Benefits Inquiry feature allows you to verify eligibility for a patient and confirm the benefits covered under the member's contract. Also learn how other Availity products integrate with the Eligibility & Benefits feature, including CareCollect and CareRead.

**Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500)** - Is your office still submitting CMS-1500 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. (Please note: this training is for non-EDI submitters)

**Authorizations and Referrals Training** - Learn how to submit referral and authorization requests and inquiries using the Availity's Health Care Services Review and Inquiry features.

**EDI Training for Availity EDI Submitters** - Interested in learning more about the Availity EDI process? Learn how to submit EDI batches using Availity's Send and Receive EDI Files functionality. Additionally, learn about other submission methods and how to utilize Availity's EDI Guidelines, help feature, and dashboard reports. During the second half of the training, learn in a step-by-step process how to interpret EDI reports and when they are generated in the EDI process. We will discuss each Availity EDI report. Also, learn how to access and update your organization's EDI reporting preferences.

**Primary Access Administrator (PAA) Training-** This training is essential for your organization's Primary Access Administrator (PAA). Learn how to perform the account administration functions, such as registering new users, assigning business functions to users, and more.

**CareProfile: Electronic Health Records** - Availity® CareProfileSM provides clinically-relevant information to consider at the point of patient care. It enables real-time access to claim history from multiple health plans, including lab, lab results, radiology, immunization, and prescription history as well as diagnoses and associated procedures. This consolidated, electronic view of patients' health care services across providers and participating health plans helps improve patient safety and eliminate duplicate medical procedures, aids in reducing unnecessary services, and can protect against fraud. This webinar is approximately 60 minutes. Plan to attend this webinar using a computer and telephone. Your web conference host will provide the telephone audio information.