

Availity Participating Provider EDI Training Webinars

The following is a list of available training webinars / dates that Availity will be offering to their **participating providers** during November 2009. Availity **participating providers** can enroll in any of these webinars by simply logging into the secure Availity Portal and selecting **FREE TRAINING** from any page.

Please see the brief descriptions of each training session provided below the table. If you have questions on any of the topics below or just want to learn more about Availity, please enroll in a training session of your choice today.

November 2009

Day	Date	Time	Title
Tues.	11/03/09	2 p.m.	Claim Research Tool
Tues.	11/10/09	1 p.m.	CareCollect: Process Patient Payments
Wed.	11/11/09	11 a.m.	Primary Access Administrators (PAA) Training
Thurs.	11/12/09	11 a.m.	Availity 101: An Introduction to Availity for new users
Fri.	11/13/09	1 p.m.	CarePrescribe: Availity's ePrescribing Solution
Mon.	11/16/09	1 p.m.	Authorizations and Referrals Training
Tues.	11/17/09	9:30 a.m.	Facility Web Claim Submission & Inquiry
Wed.	11/18/09	11 a.m.	EDI Training for Availity EDI Submitters
Fri.	11/20/09	10 a.m.	Eligibility and Benefits Inquiry Training (for non-Florida providers)
Mon.	11/23/09	10 a.m.	Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500)
Tues.	11/24/09	10 a.m.	CareProfile: Electronic Health Records
Mon.	11/30/09	11 a.m.	CareProfile: Electronic Health Records

Claim Research Tool - Attend this session to learn how Availity's Claim Research Tool (CRT) can save you money, improve your accounts receivable, and allow you to work more efficiently. The CRT helps you manage account receivables by viewing the statuses of multiple claims in one view for a particular date or date range.

EDI Training for Availity EDI Submitters - Interested in learning more about the Availity EDI process? Learn how to submit EDI batches using Availity's Send and Receive EDI Files functionality. Additionally, learn about other submission methods and how to utilize Availity's EDI Guidelines, help feature, and dashboard reports. During the second half of the training, learn in a step-by-step process how to interpret EDI reports and when they are generated in the EDI process. We will discuss each Availity EDI report. Also, learn how to access and update your organization's EDI reporting preferences.

Professional Web Claims Submission & Inquiry for Professional Claim Submitters (CMS-1500) - Is your office still submitting CMS-1500 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. (Please note: this training is for non-EDI submitters).

Eligibility and Benefits Inquiry Training (for non-Florida providers) - Learn how to submit eligibility and benefits inquiries and interpret the results returned by the payer. The Eligibility and Benefits Inquiry feature allows you to verify eligibility for a patient and confirm the benefits

covered under the member's contract. Also learn how other Availity products integrate with the Eligibility & Benefits feature, including CareCollect and CareRead.

CareCollect: Payment Processing to Meet Your Needs - Attend this session to learn more about Availity's CareCollect, an efficiency tool designed to provide payment processing improvements to your practice -- where and when you need them the most!

CarePrescribe: Availity's ePrescribing Solution - Learn how your prescribing physicians and agents can electronically write and send new prescriptions and renewals for free directly to a patient's pharmacy of choice with Availity CarePrescribe, powered by Prematics™. This webinar provides registration and desktop application training. This webinar is approximately 60 minutes. Plan to attend this webinar using a computer and telephone. Your web conference host will provide the telephone audio information.

Availity 101: An Introduction to Availity for new users - Are you new to using Availity? Do you want to learn more about navigation and tips? Join this introductory webinar to learn more.

Facility Web Claim Submission & Inquiry - Is your office still submitting UB-04 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. (Please note: this training is for non-EDI submitters) Availity's Facility Claim Submission feature allows you to quickly submit a real-time, electronic claim or encounter. This feature can dramatically accelerate the claims and reimbursement process. Availity offers various quick forms and one detailed form for Facility claims.

Authorizations and Referrals Training - Learn how to submit referral and authorization requests and inquiries using the Availity's Health Care Services Review and Inquiry features.

Primary Access Administrator (PAA) Training- This training is essential for your organization's Primary Access Administrator (PAA). Learn how to perform the account administration functions, such as registering new users, assigning business functions to users, and more.