



**BlueCross BlueShield
of Oklahoma**

ATTENTION PROFESSIONAL ELECTRONIC SUBMITTERS:

Blue Cross Blue Shield of Oklahoma (BCBSOK) will be performing an internal system upgrade. This Professional Claim(s) upgrade will take place this week-end Nov. 14-15, 2009.

The enhancement allows for the implementation of the new Document Control Number (DCN) or Claim Number(s) format, which is assigned by BCBSOK, to include a combination of 17 alpha and numeric characters, with the alpha character appearing within the 11th through 15th positions of the number sequence. This DCN/Claim number sequence will appear on your Delayed Payer Report (DPR), Electronic Remittance Advice (ERA), Electronic Payment Summary (EPS) as well as your Provider Claim Summary (PCS).

This upgrade may possibly cause your Delayed Payer Reports (DPR) to be deferred anywhere between 24 and 48 hours for this week-end implementation only.

We apologize for any convenience this may cause you.