



**BlueCross BlueShield
of Oklahoma**

Downtime Alert SUNFTP1, SUNFTP2 - FTP/AS2 RediLink Production Systems

HCSC will be performing a scheduled maintenance/upgrade to our network as part of our efforts to continually improve access and reliable production environment.

The SUNFTP1/2 RediLink Production Systems will be unavailable as this will require a shutdown of these systems. This upgrade will affect all FTP and AS2 customers. Dialup customers should not be affected. The upgrade is scheduled from 11 p.m. on **Nov. 7, 2009 until 1 p.m. on November 8, 2009 (14 hours)**.

If you experience problems submitting files to ftp.hcsc.net during this period, it may be due to this upgrade.

Please call the E-Commerce Center at 800-746-4614 if you require further assistance in this matter. We apologize for any inconvenience this may cause.

Thank you for your cooperation and support.