

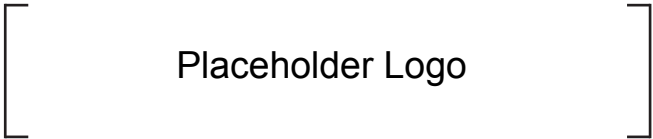
# You can use your 2026 benefits now.

[FIRST\_NAME] [LAST\_NAME]  
[ADDRESS\_LINE1]  
[ADDRESS\_LINE2]  
[CITY], [STATE] [ZIPCODE]  
[USPS BARCODE]

**Your plan:**

[Insert Plan Name]

If you enrolled in a new plan after this date, you will receive new welcome materials.



Dear [First Name] [ Last Name]:

Thank you for continuing to be a valued Medicare Advantage member. This information will help you understand what’s ahead and ensure you have continuous access to the care you need.

**To get the most from your 2026 plan:**

- Review your coverage and benefits
- Check your providers and prescriptions
- Continue to pay your Medicare Part B premium
- Contact a Member Advocate for personalized help

**Get started with Blue Access for Members<sup>SM</sup> (BAM)**

Log in to BAM and follow the paths below to access materials in your member portal.

- Review your **Annual Notice of Change (ANOC)**, which shows how your 2026 benefits and costs may differ from last year’s coverage. In BAM, go to:  
[Support > Forms and Documents](#)
- Save money by using the **Provider Finder tool** to find in-network providers, and the **Cost Estimates tool** to estimate costs for specific services. In BAM, go to:  
[Find Care > Medical > Find a Doctor or Hospital](#)
- Check the **costs of your medications** and learn how to save on your covered prescriptions. You can review your ANOC for formulary changes or review your formulary in BAM by going to:  
[Home page > Pharmacy](#)  
If your medication is no longer covered or costs have increased, contact us to discuss your options.



Blue Access for Members is a secure portal that provides information about your coverage, costs, and plan details—all in one place.



Scan this code or go to **[placeholder url.com]** to access BAM.

If you don’t have a BAM account yet, or don’t know your log-in information, just follow the prompts to get started.

**See back for more information ➡**

## Expect to hear from us!

Your well-being is important. Stay connected to your plan and benefits:

- Be on the lookout for your detailed member communications which will include mail, email and text messages (if opted-in). These communications are helpful reminders about your valuable benefits, health tips and guidance, which include:
  - Plan, benefits, prescription drug costs and coverage overviews
  - Rewards and OTC reminders
  - Benefit reminders, personalized to how you are using your plan
  - Text messages will come from “33633” and are branded Blue Cross and Blue Shield of [State].
- A member advocate will call you to answer any questions and help schedule an Annual Wellness Visit—a valuable part of your plan.

### Questions? We're here to help.

Please call **[1-877-774-8592]** (TTY 711) to speak with a Member Advocate.

[We are open 8 a.m. – 8 p.m., local time, 7 days a week. If you are calling from April 1 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays.]