

BLUE REVIEWSM

For Providers

August 2024

SPOTLIGHT ITEM

Has Your Information Changed? Update Us and the NPI Registry

Update the National Provider Identifier Registry and us when your practice address, phone number or other demographic information changes. Our members rely on accurate information to find care.

[Read More](#)

MEDICARE

Medicare Providers May Treat Members of Blue Cross Group Medicare Advantage Open Access (PPO)SM

The only requirements are that you agree to see the member as a patient, accept Medicare and submit claims to the member's Blue Cross and Blue Shield plan. Learn more about this national PPO plan.

[Read More](#)

NEWS & UPDATES

Reminder: Statewide Fee Schedule Update

Included is information on how you can receive a copy of the current fee schedule.

[Learn More](#)

Check Prior Authorization Requirements for Procedure Codes through Availity® Essentials or Our IVR System

Our IVR phone system has a new menu option to quickly confirm prior authorization requirements for procedure codes for our commercial members. Learn how Availity and our IVR system can help save you time.

[Learn More](#)

Provider Finder® to Rank Providers to Help PPO Members Find Care

Later this year, Provider Finder will add a tiering feature that shows how providers rank against peers in their working specialties in some PPO products. Learn about the three tiers and how they help our members find care.

[Read More](#)


WEB ADDITIONS

- Posted: [July Blue Review](#) to Education and Reference Center/News and Updates/Blue Review webpage.
- Posted: [New: Access MCG Care Guidelines Clinical Criteria via Availity®](#) to Education and Reference Center/News and Updates webpage.
- Posted: [Updated PEAQSM Methodology Is Now Available](#) to Education and Reference Center/News and Updates webpage.
- Posted: [GLP-1 New to Therapy Optional Benefit Program Available for Select Commercial Members](#) to Education and Reference Center/News and Updates webpage.

CODING AND CLAIMS

ClaimsXten Quarterly Updates

New and revised Current Procedural Terminology and Healthcare Common Procedure Coding System codes are periodically added to, or deleted from, the ClaimsXten code auditing tool software by the software vendor on a quarterly basis and are not considered changes to the software version. Blue Cross and Blue Shield of Oklahoma will normally load this additional data to the claim processing system after receipt from the software vendor and will confirm the effective date via the News and Updates section of the Provider website. Advance notification of updates to the ClaimsXten software version also will be posted on the Provider website.

To help determine how some coding combinations on a particular claim will be evaluated during the claim adjudication process, you can continue to use Clear Claim Connection™. C3 is a free, online reference tool. Refer to the [Clear Claim Connection](#) page on our website for more information on gaining access to C3, as well as answers to [frequently asked questions](#)  about ClaimsXten. Updates to be included in future issues of the [Blue Review](#). C3 does not contain all of the claim edits and processes used by BCBSOK in adjudicating claims, and the results from use of the C3 tool are not a guarantee of the final claim determination.

ClaimsXten and Clear Claim Connection are trademarks of McKesson Information Solutions, Inc., an independent company providing coding software to BCBSOK. McKesson Information Solutions, Inc. is solely responsible for the software and all the contents. Contact the vendor directly with any questions about the products, software and services they provide. CPT copyright 2023 American Medical Association. All rights reserved. CPT is a registered trademark of the AMA.

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Stay Informed!

Watch [News and Updates](#) for important announcements.



Provider Training

For dates, times and online registration, visit the [Provider Training](#) page.




Online Provider Orientation

The [Online Provider Orientation](#) is a convenient and helpful way to learn about the online resources available to you.

On-demand Training

An [eRM tutorial](#) is available to show you how to navigate the features of the

eRM tool. [Log in](#)  at your convenience to complete the tutorial and use it as a reference when needed.



Medical Policy Reminder

Approved new or revised medical policies at BCBSOK and their effective dates are posted on our website the first and fifteenth day of each month. These policies impact your reimbursement and your patients' benefits. You can view all active and pending policies or view draft Medical Policies and provide comments. These can be accessed on the [Standards and Requirements](#) page of our website.


While some information on new or revised medical policies occasionally be published for your convenience, please visit bcbsok.com/provider for access to the most complete and up-to-date information.

Clinical Payment and Coding Policies



New or revised clinical payment and coding policies can be found on our website. These policies provide billing, coding and documentation guidelines that you may find useful in your practice or facility. Please visit this site regularly to ensure you are up to date on any changes or new policies. These policies can be accessed on the [Clinical Payment and Coding Policies](#) page of our website.




We Want Your Feedback

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Availity is a trademark of Availity, L.L.C., a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSOK.

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