



# What happens after you enroll in BlueSecure<sup>SM</sup> and Blue Cross Group MedicareRx (PDP)<sup>SM</sup>?

## Medicare Approval

Medicare must approve your Part D enrollment before you are officially a member. This generally takes about 10 business days.

## Watch your mailbox for these items.

- **Part D Acknowledgment Letter:** Within 10 days of getting your enrollment form, we will send an acknowledgment letter. It can be used as proof of insurance if you have **not** received your Part D member ID card by your effective date.
- **Part D Confirmation Letter:** After your enrollment is approved by Medicare, we will send a confirmation letter. It can be used as proof of insurance if you have **not** received your Part D member ID card by your effective date.
- **Member ID Cards:** Your member ID cards will be mailed next. Show your new cards when you get services so you are giving the right information.
  - You will have two new plan ID cards, plus your red, white and blue Medicare card.
  - Be sure to take both your Medicare card and your new BlueSecure<sup>SM</sup> card to visits with your providers.
  - Show your new Blue Cross Group MedicareRx<sup>SM</sup> card to your pharmacy.
- **Welcome Guide:** This helpful kit includes plan documents and other useful information.

**If you have any questions about your plans, please call the customer service numbers listed on your acknowledgment or confirmation letters or the back of your member ID cards.**

**Not connected with or endorsed by the U.S. Government or Federal Medicare Program.**

### *BlueSecure Plan Notice:*

BlueSecure, a retiree group supplemental medical plan, is offered by Blue Cross and Blue Shield of Oklahoma, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

### *Medicare Part D Plan Notice:*

Prescription drug plans provided by HCSC Insurance Services Company (HISC), an Independent Licensee of the Blue Cross and Blue Shield Association. A Medicare-approved Part D sponsor. Enrollment in HISC's plans depends on contract renewal.