

State of Oklahoma

Summary of Benefits

Blue Cross Group Medicare Advantage Open Access (PPO)SM

January 1, 2022 – December 31, 2022

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage Benefits Insert."

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INTRODUCTION TO SUMMARY OF BENEFITS

January 1, 2022 – December 31, 2022

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
You have choices about how to get your Medicare prescription drug benefits	 One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government. Another choice is to get your Medicare benefits by joining a Medicare health plan (such as Plue Grees Green Medicare Adventors Open Access (PPO))
	(such as Blue Cross Group Medicare Advantage Open Access (PPO)).
Tips for comparing your Medicare choices	This Summary of Benefits booklet gives you a summary of what Blue Cross Group Medicare Advantage Open Access (PPO) covers and what you pay.
	 If you want to compare our plans with other Medicare Health Plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <u>www.medicare.gov</u>.
	 If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <u>www.medicare.gov</u> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.
Sections in this booklet	 Things to Know About Blue Cross Group Medicare Advantage Open Access (PPO) Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services Prescription Drug Benefits
Hours of Operation	 From September 1 to January 31, you can call us 7 days a week from 8:00 a.m. – 9:00 p.m. local time.
	 From February 1 to August 30, you can call us Monday through Friday from 8:00 a.m. – 8:00 p.m. local time.
Phone Numbers	Call toll-free 1-833-418-0443. (TTY users should call 711).

	Blue Cross Group Medicare Advantage Open Access (PPO) SM
Who can join?	To join Blue Cross Group Medicare Advantage Open Access (PPO) , you must be enrolled in Part A and B, and be a retiree, or Medicare-eligible dependent of a retiree, of State of Oklahoma.
	Our service area includes anywhere in the United States.
Which doctors, hospitals, and pharmacies can l use?	Blue Cross Group Medicare Advantage Open Access (PPO) has a network of doctors, hospitals, pharmacies, and other providers. You may seek care from any provider that accepts Medicare and agrees to bill us. Your benefit levels are the same whether or not you utilize a network provider.
	 You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
	• You can see our plan's <i>Provider Directory</i> and/or <i>Pharmacy Directory</i> at <u>www.bcbsok.</u> <u>com/retiree-medicare-tools</u> .
What do we cover?	Like all Medicare health plans, we cover everything that Original Medicare covers—and <i>more</i> .
	Our plan members get <i>all</i> of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
	Our plan members also get <i>more than what is</i> covered by Original Medicare. Some of the extra benefits are outlined in this booklet.
	We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.
	You can see the plan formulary (list of Part D prescription drugs) and any restrictions at www.bcbsok.com/retiree-medicare-tools.
	Call us and we will send you a copy of the formulary.
How will I determine my drug costs?	Our plan groups each medication into one of five "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur: Deductible, Initial Coverage, Coverage Gap, and Catastrophic Coverage.

SUMMARY OF BENEFITS

January 1, 2022 – December 31, 2022

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
MONTHLY PREMIUM	A, DEDUCTIBLE, AND LIMITS ON HOW MUCH YOU PAY FOR COVERED SERVICES
How much is the monthly premium?	For information concerning the actual premiums you will pay, please contact your employer or your employer group benefits plan administrator. In addition, you must keep paying your Medicare Part B premium.
How much is the deductible?	Your deductible is \$175 for in-network and for out-of-network medical services with a coinsurance.
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.
	Please note that you will still need to pay your monthly premiums and cost-sharing for your Part D prescription drugs.
	Your yearly limit(s) in this plan:
	• \$0 for services you receive from any provider. Your limit for services received from in-network providers and your limit for services received from out-of-network providers will count toward this limit.
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain supplemental benefits. Contact us for the services that apply.
COVERED MEDICAL	AND HOSPITAL BENEFITS
NOTE: Services with	a * may require prior authorization or a referral from your doctor.
INPATIENT CARE	
Inpatient Hospital Care*	Our plan covers an unlimited number of days for an inpatient hospital stay.
	 In-network: \$0 copay per stay Out-of-network: \$0 copay per stay

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
OUTPATIENT CARE A	AND SERVICES
Outpatient Hospital Care/ Surgery*	Outpatient hospital • In-network: \$0 copay • Out-of-network: \$0 copay Ambulatory surgical center • In-network: \$0 copay • Out-of-network: \$0 copay
Doctor's Office Visits*	Primary care physician visit • In-network: \$0 copay • Out-of-network: \$0 copay Specialist visit • In-network: \$0 copay • Out-of-network: \$0 copay • Out-of-network: \$0 copay

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Preventive Care*	 In-network: \$0 copay Out-of-network: \$0 copay Our plan covers many preventive services, including:
	 Abdominal aortic aneurysm screening Alcohol misuse counseling Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screenings Cervical and vaginal cancer screening Cervical and vaginal cancer screening Cervical and vaginal cancer screening Prostate cancer screenings (PSA) Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy) Depression screening Diabetes screenings HIV screening Medical nutrition therapy services Obesity screening and counseling Prostate cancer screenings Yearly "Wellness" visit
	Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	 In-network: \$0 copay Out-of-network: \$0 copay
	See the "Inpatient Hospital Care" section of this booklet for other costs.
Urgently Needed Services	 In-network: \$0 copay Out-of-network: \$0 copay

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Diagnostic Tests, Lab and Radiology Services, and X-Rays*	 Diagnostic radiology services (such as MRIs, CT scans) In-network: \$0 copay Out-of-network: \$0 copay Diagnostic tests and procedures
	 In-network: \$0 copay Out-of-network: \$0 copay
	 Lab services In-network: \$0 copay Out-of-network: \$0 copay
	Outpatient X-rays In-network: \$0 copay Out-of-network: \$0 copay
	 Therapeutic radiology services (such as radiation treatment for cancer) In-network: \$0 copay Out-of-network: \$0 copay
Hearing Services*	 Exam to diagnose and treat hearing and balance issues In-network: \$0 copay Out-of-network: \$0 copay
	Routine hearing exam • Not Covered Hearing aids
	Not Covered

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Dental Services*	 Medicare-covered limited dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth) In-network: \$0 copay Out-of-network: \$0 copay
	Preventive dental services • Not Covered
	Comprehensive dental services
	Not Covered
Vision Services*	 Exam to diagnose and treat diseases and conditions of the eye In-network: \$0 copay Out-of-network: \$0 copay
	Yearly glaucoma screening
	 In-network: \$0 copay Out-of-network: \$0 copay
	Eyeglasses or contact lenses after cataract surgery
	 In-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery Out-of-network: \$0 copay for 1 pair of eyeglasses (lenses and frames) or contact lenses after cataract surgery

	Blue Cross Group Medicare Advantage Open Access (PPO) SM
Mental Health	Inpatient visit
Care*	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.
	The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period begins the day you're admitted as an inpatient and ends when you haven't received any inpatient care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period There's no limit to the number of benefit periods.
	Our plan covers 90 days for an inpatient hospital stay.
	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. But once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days.
	• In-network: \$0 copay per stay
	Out-of-network: \$0 copay per stay
	Outpatient individual and group therapy visit with a mental health specialist
	• In-network: \$0 copay
	Out-of-network: \$0 copay
Skilled Nursing	Our plan covers up to 100 days in a SNF.
Facility (SNF)*	 In-network: \$0 copay per day for days 1-20 \$0 copay per day for days 21-100
	 Out-of-network: \$0 copay per day for days 1-20 \$0 copay per day for days 21-100

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Outpatient Rehabilitation*	<u>Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions in 36 weeks)</u>
	 In-network: \$0 copay Out-of-network: \$0 copay
	Occupational therapy visit
	 In-network: \$0 copay Out-of-network: \$0 copay
	Physical therapy and speech and language therapy visit
	• In-network: \$0 copay
	Out-of-network: \$0 copay
Ambulance*	Ground services
(Medicare-covered	 In-network: \$0 copay for each one-way trip
ground and air	Out-of-network: \$0 copay for each one-way trip
transportation services)	<u>Air services</u>
services)	 In-network: \$0 copay for each one-way trip
	Out-of-network: \$0 copay for each one-way trip
Transportation*	Not Covered
Medicare Part B	Part B chemotherapy drugs
Drugs*	• In-network: \$0 copay
	Out-of-network: \$0 copay
	Other Part B drugs
	• In-network: \$0 copay
	• Out-of-network: \$0 copay

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]	
PRESCRIPTION DRU	PRESCRIPTION DRUG BENEFITS	
Stage 1: Part D Deductible	Because there is no prescription drug deductible for the plan, this payment stage does not apply to you.	
Stage 2: Initial Coverage	You pay the following (see table(s) below) until your total yearly drug costs reach \$4,430. Total yearly drug costs are the total drug costs paid by both you and our Part D plan. You may get your drugs at network retail pharmacies and mail order pharmacies.	

Cost Shares During the Initial Coverage Stage

Initial Coverage Stage: Standard Retail Pharmacy	
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$7
Generic	Three-month supply: \$21
Tier 3:	One-month supply: \$40
Preferred Brand	Three-month supply: \$120
Tier 4:	One-month supply: \$95
Non-Preferred Drug	Three-month supply: \$285
Tier 5: Specialty Tier	One-month supply: 33%
	Three-month supply: 33%

Initial Coverage Stage: Preferred Retail Pharmacy	
Preferred Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1: Preferred Generic	One-month supply: \$0
	Three-month supply: \$0
Tier 2:	One-month supply: \$2
Generic	Three-month supply: \$6
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4: Non-Preferred Drug	One-month supply: \$75
	Three-month supply: \$225
Tier 5: Specialty Tier	One-month supply: 33%
	Three-month supply: 33%

Initial Coverage Stage: Standard Mail Order Pharmacy	
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$7
Generic	Three-month supply: \$21
Tier 3:	One-month supply: \$40
Preferred Brand	Three-month supply: \$120
Tier 4:	One-month supply: \$95
Non-Preferred Drug	Three-month supply: \$285
Tier 5:	One-month supply: 33%
Specialty Tier	Three-month supply: 33%

Initial Coverage Stage: Preferred Mail Order Pharmacy	
Preferred Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$0
Preferred Generic	Three-month supply: \$0
Tier 2:	One-month supply: \$2
Generic	Three-month supply: \$6
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4:	One-month supply: \$75
Non-Preferred Drug	Three-month supply: \$225
Tier 5:	One-month supply: 33%
Specialty Tier	Three-month supply: 33%

Initial Coverage Stage: Long-term Care and Out-of-network Pharmacies (one-month supply)	
	Blue Cross Group Medicare Advantage Open Access (PPO) SM
Long-term Care Tiers 1-5	If you reside in a long-term facility, you pay the same as at a retail pharmacy.
Out-of-network Tiers 1-5	You may get drugs from an out-of-network pharmacy at the same cost as an in-network pharmacy. You generally must use a network pharmacy to fill your prescription.

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
tage 3: Coverage iap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,430.
	See the table(s) below for your costs during this stage. You stay in this stage until your year-to-date "out-of-pocket costs" (your payments) reach a total of \$7,050.

Coverage Gap Stage: Standard Retail Pharmacy	
Standard Retail	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$7
Generic	Three-month supply: \$21
Tier 3:	One-month supply: \$40
Preferred Brand	Three-month supply: \$120
Tier 4:	One-month supply: \$95
Non-Preferred Drug	Three-month supply: \$285
Tier 5:	One-month supply: 15%
Specialty Tier	Three-month supply: 15%

Coverage Gap Stage: Preferred Retail Pharmacy	
Preferred Retail	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Tier 1:	One-month supply: \$0
Preferred Generic	Three-month supply: \$0
Tier 2:	One-month supply: \$2
Generic	Three-month supply: \$6
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4:	One-month supply: \$75
Non-Preferred Drug	Three-month supply: \$225
Tier 5:	One-month supply: 15%
Specialty Tier	Three-month supply: 15%

Coverage Gap Stage: Standard Mail Order Pharmacy	
Standard Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$5
Preferred Generic	Three-month supply: \$15
Tier 2:	One-month supply: \$7
Generic	Three-month supply: \$21
Tier 3:	One-month supply: \$40
Preferred Brand	Three-month supply: \$120
Tier 4:	One-month supply: \$95
Non-Preferred Drug	Three-month supply: \$285
Tier 5:	One-month supply: 15%
Specialty Tier	Three-month supply: 15%

Coverage Gap Stage: Preferred Mail Order Pharmacy	
Preferred Mail Order	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Tier 1:	One-month supply: \$0
Preferred Generic	Three-month supply: \$0
Tier 2:	One-month supply: \$2
Generic	Three-month supply: \$6
Tier 3:	One-month supply: \$25
Preferred Brand	Three-month supply: \$75
Tier 4:	One-month supply: \$75
Non-Preferred Drug	Three-month supply: \$225
Tier 5:	One-month supply: 15%
Specialty Tier	Three-month supply: 15%

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Stage 4: Catastrophic Coverage	During this stage, once you meet the out-of-pocket maximum, you pay \$0 for the cost of your drugs for the remainder of the calendar year (through December 31, 2022).

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
ADDITIONAL MEMB	ER BENEFITS
NOTE: Services with	n a * may require prior authorization or a referral from your doctor.
Acupuncture	Acupuncture for chronic low back pain (Medicare-covered)
	• In-network: \$0 copay
	Out-of-network: \$0 copay
	Acupuncture (non-Medicare-covered)
	Not Covered
Chiropractic Care*	<u>Medicare-covered manipulation of the spine to correct a subluxation (when 1 or more of the bones</u> of your spine move out of position)
	• In-network: \$0 copay
	Out-of-network: \$0 copay

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Diabetes Supplies	Diabetes monitoring supplies
and Services*	 In-network: Medicare-covered diabetic supplies: 0% of the total cost: 0% cost sharing limited to preferred diabetic testing supplies (OneTouch Verio Flex, OneTouch Verio Reflect, OneTouch Verio, OneTouch Ultra Mini and OneTouch Ultra 2).
	0% cost sharing for plan approved non-preferred diabetic testing supplies (meters, strips and lancets).
	0% cost sharing for all other diabetic supplies in this category. All test strips will also be subject to a quantity limit of 204 per 30 days. Continuous Glucose Monitoring (CGM) products obtained through the pharmacy will be subject to Prior Authorization.
	 Out-of-network: Medicare-covered diabetic supplies: 0% of the total cost: 0% cost sharing limited to preferred diabetic testing supplies (OneTouch Verio Flex, OneTouch Verio Reflect, OneTouch Verio, OneTouch Ultra Mini and OneTouch Ultra 2).
	0% cost sharing for plan approved non-preferred diabetic testing supplies (meters, strips and lancets).
	0% cost sharing for all other diabetic supplies in this category. All test strips will also be subject to a quantity limit of 204 per 30 days. Continuous Glucose Monitoring (CGM) products obtained through the pharmacy will be subject to Prior Authorization.
	Diabetes self-management training
	• In-network: \$0 copay
	Out-of-network: \$0 copay
Durable Medical Equipment (wheelchairs, oxygen, etc.)*	 In-network: \$0 copay Out-of-network: \$0 copay

	Blue Cross Group Medicare Advantage Open Access (PPO) sm
Wellness Programs	\$0 copay for SilverSneakers [*] † Fitness Program
	This benefit includes SilverSneakers instructor-led group fitness classes. At participating locations, you can take classes plus use exercise equipment and other amenities. Additionally, SilverSneakers FLEX [*] gives you options to get active outside of traditional gyms. SilverSneakers also connects you to a support network and virtual resources through SilverSneakers Live, SilverSneakers On-Demand [™] and a mobile app, SilverSneakers GO [™] .
	†SilverSneakers, SilverSneakers FLEX, SilverSneakers On-Demand, and SilverSneakers GO are registered trademarks or trademarks of Tivity Health, Inc.
Foot Care (podiatry	Medicare-covered foot exams and treatment if you have diabetes-related nerve damage and/or meet
services)*	<u>certain conditions</u>
	• In-network: \$0 copay
	• Out-of-network: \$0 copay
Home Health Care*	• In-network: \$0 copay
	Out-of-network: \$0 copay
Opioid Treatment	• In-network: \$0 copay
Program Services*	Out-of-network: \$0 copay
Outpatient	Group therapy visit
Substance Abuse	• In-network: \$0 copay
Services*	Out-of-network: \$0 copay
	Individual therapy visit
	 In-network: \$0 copay
	Out-of-network: \$0 copay
Over-the-Counter Items	Not Covered

	Blue Cross Group Medicare Advantage Open Access (PPO) [™]
Prosthetic Devices (braces, artificial limbs, etc.)*	Prosthetic devices
	 In-network: \$0 copay Out-of-network: \$0 copay
	Related medical supplies
	• In-network: \$0 copay
	• Out-of-network: \$0 copay
Meals	Not Covered
Renal Dialysis*	 In-network: \$0 copay Out-of-network: \$0 copay
Supplemental Telehealth Services	 In-network: \$0 copay for urgent care; \$0 copay for Outpatient Mental Health; \$0 copay for Outpatient Mental Health Psychiatric visit through MDLive.
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the total costs for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.



Blue Cross and Blue Shield of Oklahoma complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue Cross and Blue Shield of Oklahoma does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Oklahoma:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Civil Rights Coordinator.

If you believe that Blue Cross and Blue Shield of Oklahoma has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, Office of Civil Rights Coordinator, 300 E. Randolph St., 35th floor, Chicago, Illinois 60601, 1-855-664-7270, TTY/TDD: 1-855-661-6965, Fax: 1-855-661-6960, <u>Civilrightscoordinator@hcsc.</u> <u>net</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-877-299-1008** (TTY/TDD: **711**).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-299-1008 (TTY/TDD: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-299-1008 (TTY/TDD: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-299-1008(TTY/TDD:711)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-299-1008 (TTY/TDD: 711) 번으로 전화해 주십시오

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-299-1008** (TTY/TDD: **711**).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1008-1877 (رقم هاتف الصم والبكم: 711).

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-877-299-1008 (TTY: 711 သို့ ခေါ်ဆိုပါ။

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-299-1008 (TTY: 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-299-1008** (TTY/TDD: **711**).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-299-1008 (ATS : 711).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ **1-877-299-1008** (TTY: **711**). เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-877-299-1008** (TTY/TDD: **711**).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں .(TTY: **711) 1-877-299-1008**

Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call **1-877-299-1008** (TTY: **711**)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با TTY/TDD: 711) (TTY/TDD: 711) تماس بگیرید.



Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

This information is not a complete description of benefits. Call 1-877-299-1008 (TTY: 711) for more information.

HMO plans provided by Blue Cross and Blue Shield of Oklahoma, which refers to GHS Health Maintenance Organization, Inc. d/b/a BlueLincs HMO (BlueLincs). HMO and PPO employer/union group plans provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC). HCSC and BlueLincs are Independent Licensee of the Blue Cross and Blue Shield Association. HCSC and BlueLincs are Medicare Advantage organizations with a Medicare contract. Enrollment in HCSC's and BlueLincs' plans depends on contract renewal.