Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.bcbsok.com/bb/ind/bb-bp2a64eppiokp-ok-2023.pdf</u> or by calling 1-866-520-2507. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>,

deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions                                                       | Answers                                                                                                                         | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall<br><u>deductible</u> ?                                | \$0                                                                                                                             | See the Common Medical Events chart below for your costs for services this plan covers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes.                                                                                                                            | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.                                                                                                                                                                                                                                                                                                                                                                                             |
| Are there other <u>deductibles</u> for specific services?                 | No.                                                                                                                             | You don't have to meet <u>deductibles</u> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| What is the <u>out-of-pocket</u><br>limit for this <u>plan</u> ?          | Not Applicable                                                                                                                  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| What is not included in<br>the <u>out-of-pocket limit</u> ?               | Not Applicable                                                                                                                  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Will you pay less if you use<br>a <u>network provider</u> ?               | Yes. See<br><u>www.bcbsok.com/bluepreferredppo</u> or<br>call 1-800-942-5837 for a list of <u>network</u><br><u>providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to<br>see a <u>specialist</u> ?             | No.                                                                                                                             | You can see the <u>specialist</u> you choose without a <u>referral</u> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

|                                            |                                                  | What Yo                                                                                           | u Will Pay                                         |                                                                                                                                                                         |
|--------------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common<br>Medical Event                    | Services You May Need                            | Indian Health Care Provider<br>(IHCP) or other In-Network<br>Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information                                                                                                               |
|                                            | Primary care visit to treat an injury or illness | No Charge                                                                                         | No Charge                                          | Telemedicine Visits are available. See your benefit booklet* for details.                                                                                               |
| If you visit a health                      | <u>Specialist</u> visit                          | No Charge                                                                                         | No Charge                                          | None                                                                                                                                                                    |
| care <u>provider's</u> office<br>or clinic | Preventive care/screening/<br>immunization       | No Charge                                                                                         | No Charge                                          | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test                         | Diagnostic test (x-ray, blood work)              | No Charge                                                                                         | No Charge                                          | None                                                                                                                                                                    |
| If you have a test                         | Imaging (CT/PET scans,<br>MRIs)                  | No Charge                                                                                         | No Charge                                          | Preauthorization is required; see your benefit booklet* for details.                                                                                                    |

|                                                        |                                                   | What Yo                                                                                           | u Will Pay                                         |                                                                                                                                              |  |
|--------------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|--|
| Common<br>Medical Event                                | Services You May Need                             | Indian Health Care Provider<br>(IHCP) or other In-Network<br>Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information                                                                                    |  |
| If you need drugs to treat your illness or             | Generic drugs                                     | No Charge                                                                                         | No Charge                                          | Limited to a 30-day supply at retail (or a 90-                                                                                               |  |
| condition                                              | Preferred brand drugs                             | No Charge                                                                                         | No Charge                                          | day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. <u>Specialty drugs</u> limited to a 30-day |  |
| More information about prescription drug               | Non-preferred brand drugs                         | No Charge                                                                                         | No Charge                                          | supply. Preauthorization is required for                                                                                                     |  |
| coverage is available at<br>www.bcbsok.com/rx23/4<br>T | Specialty drugs                                   | No Charge                                                                                         | No Charge                                          | certain drugs. Your cost for a covered insulin<br>drug will not exceed \$30 per 30-day supply<br>or \$90 per 90-day supply.                  |  |
| If you have outpatient                                 | Facility fee (e.g.,<br>ambulatory surgery center) | No Charge                                                                                         | No Charge                                          | <u>Preauthorization</u> is required.<br>For Outpatient Infusion Therapy, see your                                                            |  |
| surgery                                                | Physician/surgeon fees                            | No Charge                                                                                         | No Charge                                          | benefit booklet* for details.                                                                                                                |  |
|                                                        | Emergency room care                               | No Charge                                                                                         | No Charge                                          | None                                                                                                                                         |  |
| If you need immediate medical attention                | Emergency medical<br>transportation               | No Charge                                                                                         | No Charge                                          | None                                                                                                                                         |  |
|                                                        | <u>Urgent care</u>                                | No Charge                                                                                         | No Charge                                          | None                                                                                                                                         |  |
| If you have a hospital                                 | Facility fee (e.g., hospital room)                | No Charge                                                                                         | No Charge                                          | <u>Preauthorization</u> is required. Facility:<br><u>Preauthorization</u> penalty: \$500. See your                                           |  |
| stay                                                   | Physician/surgeon fees                            | No Charge                                                                                         | No Charge                                          | benefit booklet* for details.                                                                                                                |  |
| lf you need mental<br>health, behavioral               | Outpatient services                               | No Charge                                                                                         | No Charge                                          | Preauthorization is required; see your benefit booklet* for details.                                                                         |  |
| health, or substance<br>abuse services                 | Inpatient services                                | No Charge                                                                                         | No Charge                                          | <u>Preauthorization</u> is required, see your benefit booklet* for details. <u>Preauthorization</u> penalty: \$500.                          |  |

|                                                                         |                                           | What Yo                                                                                           |                                                    |                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common<br>Medical Event                                                 | Services You May Need                     | Indian Health Care Provider<br>(IHCP) or other In-Network<br>Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important<br>Information                                                                                                                                                                                   |
|                                                                         | Office visits                             | No Charge                                                                                         | No Charge                                          |                                                                                                                                                                                                                                             |
| If you are pregnant                                                     | Childbirth/delivery professional services | No Charge                                                                                         | No Charge                                          | Maternity care may include tests and services described elsewhere in the SBC (i.e.,                                                                                                                                                         |
|                                                                         | Childbirth/delivery facility services     | No Charge                                                                                         | No Charge                                          | ultrasound).                                                                                                                                                                                                                                |
|                                                                         | Home health care                          | No Charge                                                                                         | No Charge                                          | 30 visits/year. Preauthorization is required.                                                                                                                                                                                               |
|                                                                         | Rehabilitation services                   | No Charge                                                                                         | No Charge                                          | Outpatient: Separate 25-visit limit per benefit<br>period for Rehabilitation and <u>Habilitation</u><br><u>services</u> , which includes physical, speech,<br>occupational therapy, and muscle                                              |
| If you need help<br>recovering or have<br>other special health<br>needs | Habilitation services                     | No Charge                                                                                         | No Charge                                          | manipulation. Inpatient: Separate 30-day<br>maximum for Rehabilitation and <u>Habilitation</u><br><u>services</u> per benefit period. <u>Preauthorization</u> is<br>required. <u>Preauthorization</u> penalty: \$500.                       |
|                                                                         | Skilled nursing care                      | No Charge                                                                                         | No Charge                                          | 30 days/year. <u>Preauthorization</u> is required.<br>Inpatient <u>Preauthorization</u> penalty: \$500.                                                                                                                                     |
|                                                                         | Durable medical equipment                 | No Charge                                                                                         | No Charge                                          | None                                                                                                                                                                                                                                        |
|                                                                         | Hospice services                          | No Charge                                                                                         | No Charge                                          | Preauthorization is required. Inpatient Preauthorization penalty: \$500.                                                                                                                                                                    |
| If your child needs<br>dental or eye care                               | Children's eye exam                       | No Charge                                                                                         | Up to a \$30 reimbursement is available            | One visit per year. Out-of-network<br>reimbursement will not exceed the retail cost.<br>See your benefit booklet* (Pediatric Vision<br>Care Benefits) for details.                                                                          |
|                                                                         | Children's glasses                        | No Charge                                                                                         | Up to a \$75 Reimbursement is available            | One pair of glasses per year. Reimbursement<br>for frames, lenses, and lens options purchased<br>Out-of-network is available (not to exceed the<br>retail cost). See your benefit booklet* (Pediatric<br>Vision Care Benefits) for details. |
|                                                                         | Children's dental check-up                | Not Covered                                                                                       | Not Covered                                        | None                                                                                                                                                                                                                                        |

**Excluded Services & Other Covered Services:** 

| Services Your Plan Generally Does NOT Cover (Check y                                                                                                                                                                                                                                                                       | our policy or <u>plan</u> document for more information an                                                                                                           | id a list of any other <u>excluded services</u> .)                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul> <li>Abortion (unless the life of the mother is endangered)</li> <li>Acupuncture</li> <li>Bariatric surgery (for treatment of obesity/weight reduction)</li> <li>Cosmetic surgery (except accidental injury repair and some instances for physiological functioning improvement of a malformed body member)</li> </ul> | <ul> <li>Dental care (Adult and Child)</li> <li>Infertility treatment</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul> | <ul> <li>Routine eye care (Adult)</li> <li>Routine foot care (except when <u>medically</u> <u>necessary</u>)</li> <li>Weight loss programs</li> </ul> |
| Other Covered Services (Limitations may apply to these                                                                                                                                                                                                                                                                     | e services. This isn't a complete list. Please see your j                                                                                                            | plan document.)                                                                                                                                       |
| <ul> <li>Chiropractic care (Chiropractic and<br/>Osteopathic manipulation combined with<br/>outpatient therapies limited to 25 visits per<br/>calendar year)</li> </ul>                                                                                                                                                    | <ul> <li>Hearing aids (limited to one each ear every 48 months)</li> </ul>                                                                                           | <ul> <li>Private-duty nursing (limited to 85 visits per year)</li> </ul>                                                                              |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the plan at Blue Cross and Blue Shield of Oklahoma at 1-866-520-2507 or visit www.bcbsok.com. You may also contact you state insurance department at 1-800-522-0071 or the, Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596, or state health insurance marketplace or SHOP.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Oklahoma Department of Insurance, Consumer Protection at 1-405-521-2991 or <u>www.oid.ok.gov</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-520-2507. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-520-2507. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-520-2507. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-520-2507.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)                                                                                                                                                                                                              |          | Managing Joe's Type 2 Diabetes<br>(a year of routine in-network care of a well-<br>controlled condition)                                                                                                                                           |                          | <b>Mia's Simple Fracture</b><br>(in-network emergency room visit and follow<br>up care)                                                                                                                                                     |         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| The plan's overall deductible\$0Specialist\$0Hospital (facility)\$0Other\$0                                                                                                                                                                                                                                    |          | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>                                                                                                             | \$0<br>\$0<br>\$0<br>\$0 | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u></li> <li>Hospital (facility)</li> <li>Other</li> </ul>                                                                                                      |         |
| This EXAMPLE event includes services like:<br><u>Specialist</u> office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br><u>Diagnostic tests</u> ( <i>ultrasounds and blood work</i> )<br><u>Specialist</u> visit ( <i>anesthesia</i> ) |          | This EXAMPLE event includes services like:         Primary care physician       office visits (including disease education)         Diagnostic tests       (blood work)         Prescription drugs       Durable medical equipment (glucose meter) |                          | This EXAMPLE event includes services like:<br><u>Emergency room care</u> (including medical supplies)<br><u>Diagnostic test</u> (x-ray)<br><u>Durable medical equipment</u> (crutches)<br><u>Rehabilitation services</u> (physical therapy) |         |
| Total Example Cost                                                                                                                                                                                                                                                                                             | \$12,700 | Total Example Cost                                                                                                                                                                                                                                 | \$5,600                  | Total Example Cost                                                                                                                                                                                                                          | \$2,800 |
| In this example, Peg would pay:                                                                                                                                                                                                                                                                                |          | In this example, Joe would pay:                                                                                                                                                                                                                    |                          | In this example, Mia would pay:                                                                                                                                                                                                             |         |
| Cost Sharing                                                                                                                                                                                                                                                                                                   |          | Cost Sharing                                                                                                                                                                                                                                       |                          | Cost Sharing                                                                                                                                                                                                                                |         |
| Deductibles                                                                                                                                                                                                                                                                                                    | \$0      | Deductibles                                                                                                                                                                                                                                        | \$0                      | Deductibles                                                                                                                                                                                                                                 | \$0     |
| <u>Copayments</u>                                                                                                                                                                                                                                                                                              | \$0      | Copayments                                                                                                                                                                                                                                         | \$0                      | <u>Copayments</u>                                                                                                                                                                                                                           | \$0     |
| Coinsurance                                                                                                                                                                                                                                                                                                    | \$0      | Coinsurance                                                                                                                                                                                                                                        | \$0                      | Coinsurance                                                                                                                                                                                                                                 | \$0     |
| What isn't covered                                                                                                                                                                                                                                                                                             |          | What isn't covered                                                                                                                                                                                                                                 |                          | What isn't covered                                                                                                                                                                                                                          |         |
| Limits or exclusions                                                                                                                                                                                                                                                                                           | \$60     | Limits or exclusions                                                                                                                                                                                                                               | \$20                     | Limits or exclusions                                                                                                                                                                                                                        | \$0     |
| The total Peg would pay is                                                                                                                                                                                                                                                                                     | \$60     | The total Joe would pay is                                                                                                                                                                                                                         | \$20                     | The total Mia would pay is                                                                                                                                                                                                                  | \$0     |

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| Health care covera                                                                                                      | age is importa   | nt for everyone.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| We provide free communication aids a<br>needs language assistance. We do no<br>origin, sex, gender identity, age, sexua | t discriminate   | on the basis of race, color, national                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| To receive language or communication as                                                                                 | sistance free of | f charge, please call us at 855-710-6984                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| If you believe we have failed to provide a se<br>contact us to file a grievance.                                        | ervice, or think | we have discriminated in another way,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Office of Civil Rights Coordinator                                                                                      | Phone:           | 855-664-7270 (voicemail)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 300 E. Randolph St.                                                                                                     | TTY/TDD:         | 그 전쟁 요즘 것 같아요. 이 것 같아요. 그는 것 같아요. 아이는 것 같아요. 아이는 것 같아요. 집에 있는 것 같아요. 이 있 것 같아요. 이 있 않아요. 이 것 같아요. 이 있 않아요. 이 것 같아요. 이 것 같아요. 이 있 않아요. 이 것 같아요. 이 있 않아요. 이 않아요. 이 있 않아요. 이 있 않아요. 이 않아요. |
| 35th Floor                                                                                                              | Fax:             | 855-661-6960                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Chicago, Illinois 60601                                                                                                 |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| You may file a civil rights complaint with the<br>for Civil Rights, at:                                                 | U.S. Departm     | ent of Health and Human Services, Offi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| U.S. Dept. of Health & Human Services                                                                                   | Phone:           | 800-368-1019                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 200 Independence Avenue SW                                                                                              | TTY/TDD:         | 800-537-7697                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 200 Independence Avenue SW                                                                                              |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 것 같아 같은 것 것 같아 가지 않는 것 같아 가지? 것 것 같아 같이 많이 많이 있는 것 같아. ㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋㅋ                              | plaint Portal: h | ttps://ocrportal.hhs.gov/ocr/portal/lobby.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español<br>Spanish       | Si usted o alguien a quien usted està ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.                                 |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| العربية<br>Arabic        | إن كان لدبك أو لدى تُنخص تساعده أسنلة، فلدبك الحق في الحصول بلغ المساعدة و المعلومات الضرورية بلغتك من دون ية تكلفة المتحدث مع مترجم فوري، اتصل بلغ الرم 6984-710-855.                                                           |
| 繁體中文<br>Chinese          | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。                                                                                                                                                             |
| Français<br>French       | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parter à un interprête, appelez 855-710-6984.             |
| Deutsch<br>German        | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-8984 an.     |
| ગુજરાતી<br>Gujarati      | જો તમને અથવા તમે મદદ કરી રહ્યા ફોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રેમ બાબતે પ્રશ્નો ફોય, તો તમને વિના ખયેર, તમારી ભાષામાં મદદ અને<br>માફિતી મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો. |
| हिंदी<br>Hindi           | यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है।<br>किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।.                                    |
| Italiano<br>Italian      | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per partare con un interprete, puoi chiamare il numero 855-710-6984.                           |
| 한국어<br>Korean            | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가<br>필요하시면 855-710-6984 로 전화하십시오.                                                                                                                   |
| Diné<br>Navajo           | Třáá ni, čí doodago ła'da biká anánilwo'ígii, na'idíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e niká a'doolwoł dóó bína'ídiłkidigíi bee nił h odoonih.<br>Ata'dahalne'igii bich'i' hodiilnih kwe'é 855-710-6984.                 |
| فارسی<br>Persian         | اگر شما، یا کسی که شما به ای کمک می کنید، سزائی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید .جبت گفتگو با یک مترجم شهافی، با شماره<br>اعمد حاصل نمایید 1984-710-858                   |
| Polski<br>Polish         | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z<br>tłumaczem, zadzwoń pod numer 855-710-6984.                      |
| Русский<br>Russian       | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке.<br>Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.     |
| Tagalog<br>Tagalog       | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.    |
| اردز<br>Urdu             | ائس آپ کو، یا غیا ایسے عرد کو جن کی آپ جد گروہے ہوں، قوش میں ال دریش مے نتو، آپ کو اپنی زیان میں مختصدہ اور اصلی کرنے کا حق ہے۔ مترجم بن ے بات کرنے کا ے بچے، 6984-710-855 پر کال کوری،                                          |
| Tiếng Việt<br>Vietnamese | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hói, thi quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông<br>dịch viên, gọi 855-710-6984.                            |
|                          |                                                                                                                                                                                                                                  |

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